


SEVIERVILLE POLICE DEPARTMENT

Memorandum

To: CALEA file 52.1.2	Date: February 1, 2010
From: Captain Terry P. Bryan	Subject: 2009 Complaints Summary
Signature: 	Distribution: File

Form: ADM-0052 (0999)

In review of the eight complaints in 2009 there were six (75%) listed as Discourteous Treatment of the Public, two (25%) listed as Failure in Performance of Duties. One officer had two complaints filed against him for Discourteous Treatment of the Public, one shows it was not sustained indicating that the investigation produced insufficient information to clearly prove or disprove the allegation. The other complaint was sustained indicating the officer committed all or part of the alleged acts of misconduct. The data indicates that two officers acted less than professional and was counseled. The dispatcher who was cited for Failure in Performance of Duties was also sustained and received counseling for her actions. All other complaints did not occur or the officers were justified in their action. When reviewing the eight complaints in 2009 with the 13 complaints in 2008 the data indicates a decrease of 38.4% of the complaints reported between the two previous years.

DATE	TYPE OF COMPLAINT	FINDING	DATE COMPLETED
01/16/09	Discourteous Treatment of Public	Not Sustained	01/23/09
03/09/09	Discourteous Treatment of Public	Not Sustained	05/07/09
05/11/09	Discourteous Treatment of Public	Exonerated	05/13/09
05/20/09	Discourteous Treatment of Public	Not Sustained	06/29/09
05/20/09	Failure in Performance of Duties	Sustained	06/26/09
05/29/09	Failure in Performance of Duties	Exonerated	06/29/09
12/15/09	Discourteous Treatment of Public	Sustained	12/30/09
12/21/09	Discourteous Treatment of Public	Sustained	01/16/10